



HOPE HAVEN

Hope Haven

COMMUNITY IMPACT PROJECT



Providing life skills for chemically dependent adults and families within a supportive residential environment leading to independence

Problem: Hope Haven leadership wanted to optimize their use of technology to help bolster their ability to fulfill their mission.

Solution: Apparo matched Hope Haven with volunteer Yash Sharma, formerly of Hylaine, to conduct a technology assessment and provide recommendations for improvement.

Nonprofit Team: Rohan Gibbs, Paresh Mutha, Denise Sawyer

Volunteer: Yash Sharma

BRINGING OUR AGENCY FORWARD

“ Working with Apparo and Yash was so easy and worthwhile. Yash made me comfortable and was never condescending even though our technology is way behind the times. His assessment was in depth and got to the heart of our needs in a very concise manner. We will be using it extensively to bring our agency forward technologically. Overall it was a very pleasant and valuable experience for me and our agency.” - Rohan Gibbs, Vice President of Operations, Hope Haven

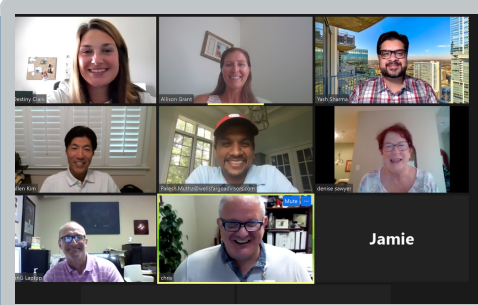
Anticipated Outcomes + Community Impact

- Savings of 400+ hours of staff time (valued at \$6,000+) due to operational efficiencies; this freed time will allow focus on expansion of support to clients and new services
- Increased grant/fundraising and other revenue due to better tracking and access to data
- Reduced risk of data loss and increased convenience by working in the cloud

GRATEFUL FOR THIS VOLUNTEER OPPORTUNITY

“ Volunteering through Apparo has shown me the value of humility & allowed me to give back to the community. I am truly grateful to Hope Haven and Apparo for giving me this opportunity.”

-Yash Sharma, Volunteer



85 hours

Time dedicated by Apparo + volunteer

\$12,750

Project market value

25x

Return on nonprofit investment