

Impact  
Update!



# VETERANS BRIDGE HOME



## Tech Therapy and Education Update

### Connecting Veterans to the resources they need to be successful and thriving leaders in our community

# CapTech®

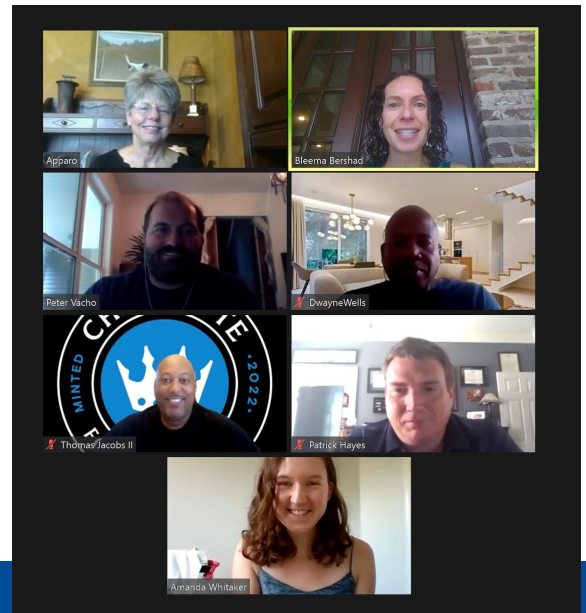
Others Talk, We Listen.

**Problem:** As Veterans Bridge Home was migrating to Office 365, they needed additional support to ensure a smooth transition.

**Solution:** Apparo delivered needed Tech Therapy and Educational support, helping build out their SharePoint site, providing guidance on Microsoft tools/best practices and delivering Microsoft tool training for their staff through volunteer support from CapTech (trainer: Amanda Whitaker.)

### Outcomes + Community Impact

- Streamlined internal communications and other processes, driving improved employee satisfaction and effectiveness
- **Increased Veterans served each week almost two-fold**
- **Decreased Veterans' wait time for service by nearly 50%**



“Apparo helped us streamline everything and moved us away from multi-platform, slower process. I have a feeling we’re not even scratching the surface on all of the things that Apparo could do for us. Everything is clicking for us with Apparo and we look forward to continuing the partnership.”

Pete Vacho, Director of Community Engagement, Veterans Bridge Home