



Chatham County Council on Aging

COMMUNITY IMPACT PROJECT

Promoting independent living, and physical and mental wellness, through services, supports and activities for and with Chatham County's older population

Problem: Chatham County Council on Aging (CCCOA) leadership sought a technology upgrade in order to improve their efficiency and service to older adults, but had been unable to make progress without support.

Solution: Apparo matched CCCOA with volunteers to assess their processes and use of technology and make recommendations for improvement, including an application selection.

Nonprofit Team Members: Dennis Streets, Wanda Stone

Volunteers: Hiren Deliwala, Deepa Jhala Gohil, Jonathan Phillips

A BIG PUSH FORWARD

“ I learned by leaps and bounds. We have thought about upgrading before, but never quite got here. This was fantastic, having your support to keep things going. When I couldn't do it, someone was there for me. I appreciate all of your help and patience. We are making extraordinary strides already. It's a big forward push.”

- Wanda Stone, Finance Assistant

Anticipated Outcomes + Community Impact

- Streamlined work processes will **reduce report creation time by 90% and other administrative tasks by up to 50%, saving 240 hours of time**
- Freed time to analyze program data will lead to optimized and expanded programming, enriching service to older adults
- Enhanced reporting will help improve fundraising and grant success



AN EXTRAORDINARY VOLUNTEER OPPORTUNITY

“ Working with CCCOA as an Apparo volunteer provided an extraordinary opportunity to leverage my expertise and experience to assist a great organization. CCCOA is making a daily impact for the senior community in Chatham County.

-Jonathan Phillips , Volunteer

160 hours

Time dedicated by Apparo + volunteers

\$24,000

Project market value

24x

Return on nonprofit investment