



LIFESPAN + CARDINAL INNOVATIONS HEALTHCARE

COMMUNITY IMPACT PROJECT DELIVERED AND SPONSORED BY
CARDINAL INNOVATIONS HEALTHCARE

Empowering children and adults with disabilities through education, employment and enrichment services

Problem: LIFESPAN reached out to Apparo for support to optimize their large series of employee training programs, which were being delivered in person across multiple sites state-wide, mainly through PowerPoint presentations. The system was inefficient, time consuming and expensive.

Solution: Apparo matched LIFESPAN with a volunteer team from Cardinal who helped LIFESPAN select and learn a content generation tool to work with their new learning management system.

Outcomes + Community Impact

LIFESPAN only used their new system for 2.5 months before the pandemic hit, but they were well on their way to achieving many of their initial goals and realized other important benefits:

- **Reduced new hire training time by 40%**, freeing 2 days for job-specific on site training for new staff and extra bandwidth for other staff to focus on even more training enhancements
- Reduced training travel related expenses
- Ensured compliance to state laws during the pandemic with new training, testing and forms
- Created new educational content specifically to address pandemic-related educational needs



"Without our work with Apparo and Cardinal, there would have been a lot of panic related to the pandemic and worry about staying in compliance. All of the work they did with us positioned us in a place of safety, keeping the organization alive."

Beth Brown
Training Coordinator, LIFESPAN